



WHY CHOOSE US

We hope the following summary will help in choosing a provider that offers the services you need, with the qualifications and experience you deserve.



Services	BBHC
Assistive care (hourly and live-in) available 24/7 around client's & family's goals and needs	✓
Free, confidential assessment by a registered nurse (RN)	✓
Personalized care plans written by RN's together with the client & family	✓
Regular supervision and support of employees in client's homes	✓
Availability for admissions and informational visits on evenings and weekends	✓
Medical director available for phone calls and home visits	✓
Caregivers matched for your personality and needs	✓
Large referral network of medical professionals	✓
Our Promises	BBHC
No contracts	✓
No cancellation fees	✓
Caregivers are employees – not contractors – of the provider	✓
Employees are fully insured for liability and workers compensation	✓
Provide the highest quality of home care available	✓
Credentials	BBHC
State licensed	✓
Insured & bonded	✓
Specialized expertise around complex conditions	✓
15+ year history of caring for hundreds of clients in the community	✓
Hiring & Training Practices	BBHC
Personal interviews	✓
Reference checks	✓
Criminal & Health background checks	✓
Competency evaluation and testing	✓
Ongoing education, mentoring, and training	✓
Customer Service	BBHC
Bills client's insurance directly	✓
On call 24 hours a day, 7 days a week	✓
Ongoing client satisfaction surveys	✓
References provided	✓
Documentation	BBHC
Client's rights and responsibilities	✓
Privacy notices	✓
Client information handbook	✓